



BIG "O" DODGE RAM CHRYSLER JEEP JECS397602

2645 LAURENS ROAD - POST OFFICE DRAWER 5575
GREENVILLE, SOUTH CAROLINA 29606
(864) 679-2860 • (800) 922-4211
www.bigododge.com



JECS397602



0101IJECS397602

CELL: 864-325-8901

CUSTOMER NO. 83015	SERVICE REPRESENTATIVE DARIUS TRAN	ASM # 240580	HAT NO.	DATE OF INVOICE 01/05/24	INVOICE # JECS397602
MARC A DELVECCHIO 407 ACADIA AVE PIEDMONT, SC 29673-6580	LABOR RATE	PLATE NO.	CURRENT MILEAGE 47,245	COLOR OF VEHICLE STING-GRY/B	STK. NO. 39019
	YEAR / MAKE / MODEL OF VEHICLE 20/JEEP/GRAND CHEROKEE/LAREDO 4X4			DATE DELIVERED	MILES AT DELIVERY 42,013
	SERIAL NO. 1 C 4 R J F A G 4 L C 1 0 8 2 8 6			DLR MFG. NO.	DATE OF PRODUCTION
	FED TAX EXEMPT NO.		PURCHASE ORDER NO.	WORK ORDER DATE 01/04/24	MILEAGE OUT
HOME PHONE 864-325-8901	OFFICE PHONE 864-672-5511	CHASSIS/ENGINE NUMBER/NOTES E# 3.6L V6 GAS			MO: 47246

JOB# 1 CHARGES-----	ZONE NO. 67 DEALER NO. 43084			
LABOR-----				
J# 1 00DOZ00029PT 29 POINT INSPECTION TECH(S):40864 0.00 (Multi-point inspection according to maintenance interval) MAINTENANCE INSPECTION INSPECTION COMPLETE				
JOB# 1 TOTALS-----	JOB# 1 JOURNAL PREFIX JECS JOB# 1 TOTAL 0.00			
JOB# 2 CHARGES-----				
LABOR-----				
J# 2 51DOZ001 RADIO/NAV CONCERN TECH(S):40864 0.00 CS RADIO DISPLAY IS INOPERATIVE DISPLAY IS BLUE BUT AUDIO IS STILL HEARD SOP HERE 395161 (RadioNavTelematics Concern) FOUND DISPLAY INTERNALLY FAULTY REPLACED RADIO DISPLAY SCREEN AND TESTED ALL OK.				
JOB# 2 TOTALS-----	JOB# 2 JOURNAL PREFIX JECS JOB# 2 TOTAL 0.00			
JOB# 3 CHARGES-----				
LABOR-----				
J# 3 60DOZ * INTERIOR TRIM TECH(S):40864 WARRANTY CS DASH IS WARPED HAS IMPERFECTIONS IN THE PADDING CHECK AND ADVISE SOP HERE RO 395277 (Interior Concern) FOUND INSTRUMENT PANEL PADDING DEFORMED. VERIFIED CONCERN AND FOUND I/P PAD DEFORMED. FOLLOWED SERVICE PROCEDURE INFO AND REPLACED I/P PAD. FOLLOWED SERVICE PROCEDURE INFO AND REPLACED I/P PAD. REASSEMBLED AND TESTED OK AT THIS TIME. GOODWILL REPAIR.				
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE- 1 6TS87DX9-AB PANEL BAS 23033109 TOTAL - PARTS WARRANTY 0.00				
JOB# 3 TOTALS-----	JOB# 3 JOURNAL PREFIX JECS JOB# 3 TOTAL 0.00			
JOB# 4 CHARGES-----				
LABOR-----				
J# 4 08DOZ GENERAL CONCERN TECH(S):40864 160.00 CS START STOP LIGHT IS ON AND DOESN'T WORK CHECK AND ADVISE eneral Concern 1) FOUND ACTIVE P152E ACTIVE IN PCM. VERIFIED HOOD SWITCH #2. VERIFIED CODE WENT STORED AND TEST DROVE VEHICLE. DTC IS GONE BUT BATTERY SOC IS AT 35% AFTER TEST DRIVE. TESTED AUX AND MAIN BATTERY. REPLACED AND VERIFIED CODE WENT STORED. RECOMMEND BOTH AUX AND MAIN BATTERY. CUSTOMER DECLINED AT THIS TIME.				



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DISCLAIMER OF WARRANTIES

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby disclaims all warranties, either express or implied including any implied warranties of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages to property, damages for loss of use, loss of time, loss of profits, or invoice, or any other incidental damages. See reverse side for Warranty coverage detail.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

THANK YOU FOR YOUR BUSINESS!



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PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	68541273-AA	SWITCH UN 08058060	34.98	25.55	25.55
TOTAL - PARTS						25.55
JOB# 4 TOTALS						
LABOR						160.00
PARTS						25.55
JOB# 4 JOURNAL PREFIX JECS JOB# 4 TOTAL						185.55

ZONE NO. 67 DEALER NO. 43084



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COMMENTS-----
DEALER@OMEGAAUTOCARE.COM
AUTH 1082860105JA OMEGA TO COVER 87.08\$
CUSTOMER TO PAY FOR DEDUCTIBLE OF 100.01\$

TOTALS-----	TOTAL LABOR....	160.00
	TOTAL PARTS....	25.55
	TOTAL SUBLET....	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	1.54

TOTAL INVOICE \$ 187.09

 CASH CHECK CK NO. DISCOVER *
 VISA MASTERCARD AMEX * *mn*
 OTHER CHARGE AMEX *

 PLEASE ACCEPT OUR SINCERE APPRECIATION FOR PLACING YOUR TRUST IN THE SERVICE AND PARTS TEAM AT BIG "O" AND ALLOWING US TO EARN YOUR CONTINUED CONFIDENCE. WE STRIVE TO PROVIDE 100% CUSTOMER SATISFACTION. IT IS OUR INTENTION TO BECOME YOUR ONLY SOURCE FOR YOUR AUTOMOTIVE NEEDS. IF IN ANY WAY WE HAVE FALLEN SHORT IN PROVIDING "TRULY EXEPTIONAL SERVICE", PLEASE CONTACT MARK CHASTAIN AT 864-679-2818 OR EMAIL markchastain@bigododge.com
 SPECIAL ORDER PRE-PAID PARTS WILL BE HELD FOR 60 DAYS AND THEN DISPOSED OF (NO REFUND) IF NO RESPONSE FROM CUSTOMER

DISCLAIMER OF WARRANTIES

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby disclaims all warranties, either express or implied including any implied warranties of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages to property, damages for loss of use, loss of time, loss of profits, or invoice, or any other incidental damages. See reverse side for Warranty coverage detail.

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THANK YOU FOR YOUR BUSINESS!

Marc A DelVecchio
 CUSTOMER SIGNATURE